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FOR IMMEDIATE RELEASE

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OSG BILLING SERVICES NOMINATED FOR A BILLING & OSS WORLD 2011 EXCELLENCE AWARD

Bill Presentment Vendor Recognized in the Best Customer Experience Improvement Category

ENGLEWOOD, NJ – June 9, 2011 – OSG Billing Services (OSG), a leader in the presentment and distribution of transaction documents, today announced that it has been named a finalist in the B/OSS Live! Excellence Awards 2011 Best Customer Experience Improvement category. The awards recognize excellence in service providers' business from vendor-enabled or internal initiatives and recognize benefits over technology type, welcoming submissions from across the BSS/OSS spectrum.

Billing & OSS World has acknowledged OSG Billing Services for its work with TelePacific, a Competitive Local Exchange Carrier headquartered in Los Angeles. After acquiring the assets of Mpower Communications, TelePacific consolidated several billing systems and competing direct billing vendors, in favor of using OSG Billing Services for print, mail and EBPP. This implementation was a massive undertaking requiring a dedicated team that resulted in a positive and seamless transition for the end user.

"OSG Billing Services is privileged to be recognized for an Excellence Award in the customer experience category. This is a very special honor for us, as we take tremendous pride in the service our customers receive. We strive to meet their business objectives," says Neil Metviner, chief marketing officer for OSG Billing Services. "We also want to thank TelePacific, who shared their experience and helped us develop this case study."

Founded in 2000, the Billing & OSS World Excellence Awards honor the outstanding billing and OSS achievements made by companies serving the telecommunications industry. Previously, OSG Billing Services has won the Billing & OSS Excellence Award in the "Best Bill," "Operational Excellence" and "Best Customer B/OSS Loyalty Solution" categories and was nominated for the "Best Customer Success Story".

Winners will be announced on Wednesday, June 15, at the B/OSS Live! Conference & Businessplex in Washington, D.C. For more information, visit OSG Billing Services booth # 216 onsite at B/OSS LIVE!, www.osgbilling.com or www.billingosslive.com/2011/dc/awards.html.

Billing & OSS World

Since 1995, Billing & OSS World has been the primary source for coverage and analysis of the telecommunications billing and operations support services — from service creation, provisioning and customer management to fraud management, billing, revenue assurance and more. Billing & OSS World provides in-depth analysis for executives and billing professionals at communications service provider organizations worldwide.

About OSG Billing Services

OSG Billing Services provides fast, accurate and dependable invoice presentment and distribution services. As a trusted partner, we advise customers on direct billing strategies to improve the overall quality of the invoice and increase customer satisfaction. With a proven-process for invoice design, set-up and production, we can get invoices into the consumer's hands quickly and error-free. We guarantee it.

The services we offer include: invoice consultation and design, error-free print and mail, targeted marketing programs, an automated document factory, online invoice management and electronic billing. These capabilities have made OSG Billing Services an award-winning direct billing provider. Visit www.osgbilling.com or call 1-888-EASY BILL.

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